

11<sup>th</sup> March 2013

Mr P Brodella  
Elizabethan Windows, Doors & Conservatories Ltd  
Unit 1, 7a  
Welford Road  
Blaby  
Leicestershire  
LE8 4FT

Dear Mr Brodella

### INSTALLATION MERIT AWARD


We have carried out a Quality Installation Survey of your customers and your company has obtained a 100% satisfaction level.

We take this opportunity of congratulating you and your staff for achieving this rating and confirm that IWA will continue to promote your company via our customers' helpline with confidence, relaying this high achievement percentage to your potential customers.

We enclose an Installation Merit Award for your use and suggest you may like to display this in your office, showroom or sales presenters

If we can be of any further assistance please do not hesitate to contact us.

For and on behalf of Independent Warranty.

  
Sarah Wallis  
Partner

Enc.