



INDEPENDENT WARRANTY

## CUSTOMER CARE MERIT AWARD

*This is to Certify*

*that following our recent installation quality survey*

**ELIZABETHAN WINDOWS DOORS&CONSERVATORIES LTD**

*Achieved a* **100** *% customer satisfaction rating*

*This high percentage figure enables the above company to display  
this certificate of merit for twelve months from the date shown*

*It demonstrates that the company is meeting the high quality  
standards set by the Independent Warranty Association*

**8<sup>th</sup> March 2010**

Awarded on this day \_\_\_\_\_

Authorised by \_\_\_\_\_

This Award Certificate is the property of Independent Warranty Association and must be returned to the secretary  
when requested on the instruction of Independent Warranty Association

INDEPENDENT WARRANTY  
20 Billing Road, Northampton, NN1 5AW